

NEWS RELEASE

TENNESSEE DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT



NASHVILLE, TENNESSEE

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NASHVILLE – Tennessee Department of Labor & Workforce Development Commissioner Mark Reineke announced today the streamlining of their telephone information line. Tennesseans seeking information will now be given options for selecting which departments are most appropriate for their questions.

Commissioner Reineke said, “The Tennessee Department of Labor and Workforce Development handles a wide range of issues, and we realized it can be difficult for callers to find the right area of each department to help with a specific question. The new automated menu system will accommodate our callers much more efficiently and get them to the right person more quickly.”

The TN Department of Labor & Workforce Development currently fields hundreds of calls a week on a variety of issues: Family Medical Leave Act, minimum wage, overtime, time clocks, salaried personnel, maternity leave, discrimination, sexual harassment, breaks/meal periods, child labor, non-payment wages, payday regulations, Prevailing Wage Act, vacation pay, wage relations, unemployment insurance, employment statistics, labor market forecasts and workers’ compensation.

“The new phone system will assure a question will be sent immediately to the right starting point, saving time for both the callers and our state employees,” Reineke said.

The new information number for the Tennessee Department of Labor & Workforce Development is (615)532-5064 and will be operational on Thursday, January 2nd. There will still be an option to speak with an operator who can refer calls to the appropriate department. In addition, the Tennessee Department of Labor operates a special information line for the hearing impaired called the TDD or Telephone Device for the Deaf at (615)532-2879.

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The Tennessee Department of Labor and Workforce Development is an equal opportunity employer. Auxiliary aids and services are available upon request to individuals with disabilities.

El Departamento del Trabajo y de la Fuerza Laboral es un organismo empresarial que aplica la igualdad de oportunidades. Los Servicios y ayudas auxiliares están disponibles para los individuos con impedimentos si los solicitan.